WORKFIRST-6: Post Comprehensive Evaluation Process

Root Cause Analysis (Fish Bone) #4

	Clients			CSD processes			lack of coordination		
1	Lack of client knowledge of support system		1	light touch vs intensive case management "cookie cutter"	•	1	lack of collaboration for employment and training services		
			2	Stigma associated with homelessness		2	Networking		
			3	Lack of clarification of resources for homelessness	5. Current process is not robust enough . Just a list	3	CSD staff not all aware of programs + what may be available	5. Lack of coordination of activities between providers	_
			4	Time can be limited focus on WF activities	6. rely on client to find their own way	4	Many programs in community don't know eligibility to give advice		
									Identification of support
1	lack of income for housing		1	Lack of housing list, housing resources		1	lack of central clearing house for resources		of resources around homelessness
2	Criminal barriers		2	Lack of housing	-	2	Referral list only, no	_	
3	Housing disqualifiers					3	Localized resources often out of date	_	
4	Barrier indentification	5. Individuals have burned bridges with landlords				4	No "point" entry point for housing without 1 stop shop	_	
	Barrier to housing			Supply			The list		



